

# Appendix travel Godiva Sailing Cruises

## Reservation

Reservation is only possible by telephone and e-mail. After you've made your reservation, you will receive a confirmation e-mail within two days.

## Payment

As stated on your reservation confirmation, you will have to pay 30% of the travel requirements within 14 days. The remaining amount of the travel requirements must be paid 8 weeks before departure. If you've made your reservation within 8 weeks before departure you have to pay the entire amount immediately (< 14 days, but before departure).

#### **Cancellation.**

When the payment is delayed, Godiva Sailing can cancel the holiday. Until 14 days after receiving the reservation confirmation, it's possible for you to cancel the reservation.

#### Preparation.

Do not carry too much on board. We advice you to wear light and especially easy clothes. It can be a little cooler at night, so we recommend at least taking a sweater or fleece jacket with you. Weather gear and rain gear are not required. On board you walk mostly barefoot, shoes are only used when you go ashore. Light walking shoes are also very useful for example to take a trip ashore. Better take your luggage in a travel bag; it takes less space in your cabin than a suitcase.

#### **Travel documents**

It's necessary to have a valid passport or identity card that's still valid for at least 6 months when you leave Turkey. A passport or identity card is also necessary for children of all ages. If you have another nationality than the Dutch or Belgian, we recommend you to check with the Turkish Tourist Office or the Turkish Embassy in good time before departure to check whether you must have a visa. Check a.s.a.p. your passport details with the information on your airline ticket. They have to match exactly, to avoid problems at the airport while checking in.

# Arrival in Turkey.

The flight between the Netherlands, Germany, Belgium) and Turkey takes about 3- 3½ hours. If you've arranged your transfer to the harbor with us, you will be expected to go outside the airport and there you will see a chauffeur, identified by a sign "<u>Godiva Sailing Cruises</u>". The driver will bring you directly to the harbour/the boat or your hotel. The transfer(s) fees you can pay cash in euros at the end of the sailing cruise to the captain. Travel time from the airport to the harbour varies from <sup>3</sup>/<sub>4</sub> to two hours, depending on your destination. In Bodrum it takes about 45 minutes. You are free to arrange transfers yourself, if you like to; you can take one of the taxi's at the airport. The boat is ready for you Saturday from 12.00h (12AM), the captain and his crew will welcome you personally.

#### Aboard.

- On board there is 220-volt electricity available when the generator is turned on. In your cabin is an electrical outlet.
- Wi-Fi is available, for free
- Air conditioning (1-2 hours/day) is more like a van, it's not like one in a hotel room or house.
- In your bathroom you will find the shower and toilet. Hot water for the shower is obtained only when the generator is on, or if the ship has sailed on the engine.
- Dispose no paper in the toilet but into the waste box next to the toilet. This to prevent blockage by clogging.
- Towels in your bathroom for showering are provided and will be changed mid-week.
- A hair dryer is available on board, ask the captain.

- Our towels and pillows should not be used outside. There are extra blankets provided when you want to sleep outside; ask the captain or crew.
- You will be asked to provide own beach towels for swimming.
- While sailing, we recommend to close the window(s) of your cabin to prevent flooding of water into your cabin.
- It is strictly forbidden to swim during sailing or when the engine is running.
- In a case of emergency there is a lifejacket in your cabin. Always follow the instructions of the captain.
- During sailing children until 12 years are required to wear a life jacket.
- We ask you to walk on the 'high' side of the ship during while sailing.
- There should be absolutely no smoking in cabins and in the aisle; only on the front and rear.
- Each ship has a first aid box and the captain can perform first aid. If you suffer from seasickness or diarrhea you can ask the captain for medication.
- Do not drink tap water. (only sealed bottles, also on board).

# GSM, PC, iPad, iPod & charging

You can use your GSM phone in Turkey almost everywhere, most of the time there is good connection. On your sailing route that's also in 90-95% of the areas also, in some bays there's no connection. There is Wi-Fi on board, the captain will give you the access-code. The Wi-Fi connection, just like a GSM connection, is depending on several environmental factors. Sometimes the connection will be insufficient. Your GSM, camera, iPod/ iPad can be charges when the generator is running.

# **Tipping crew**

It is quite common to leave a tip if you are satisfied. Similarly, in Turkey and on our sailing cruise. On land it's about 10%, in restaurants and chauffeurs. Our crew also appreciates a tip, leaving no tip is for the crew a sign you are not satisfied, they didn't serve you well. Your satisfaction can be expressed in this way. To give an indication (opinion amount): at least  $\in$  10,- / day for the whole crew; makes about  $\in$  70 or more per passenger per week for the entire crew, depending on your satisfaction. If you are with your whole family included children it's normal to make your own amount, a little less than prescribed above. Thanks for your understanding in this case. If you want to leave a tip, you can hand it over to the captain, he will share it on a fair base with the whole crew.

# Leaving Turkey

If you leave by plain and your transfer is arranged by us, the captain will let you know in time how, where and when you will get picked up for the transfer to the airport. We kindly ask you to leave the boat Saturday morning at least at 9.45-10AM, because the crew needs time to clean and load to boat for the next passengers arriving Saturday 12PM. If there's time left until departure, you can use the facilities of the boulevard. In case of an evening or night departure, it's possible to reserve a hotel for the day.

We are always available by phone, also in case of emergency:Godiva Sailing Exploitatie B.V. –Weert (the Netherlands)Godiva Sailing Cruises LTD –Bodrum (Turkey)

Tel: 0031 6 11 95 96 67 Tel: 0090 532 352 6923

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